

Privacy Policy

As it is generally known, the Regulation 2016/679, approved on 27 April 2016 and with effect from 25 May 2018, designated as the General Regulation on Data Protection ("GRDP"), defines the new regime of legal protection of personal data, creating new obligations and responsibilities for all public and private entities, establishing a new special legal regime for the processing of personal data.

Promis Lda. has implemented appropriate technical and organizational measures to protect personal data against loss, misuse, alteration or destruction. All employees of Promis Lda. follow a network security policy. Only authorized employees of Promis Lda. have access to personal data, who are under the obligation of confidentiality.

This Privacy Policy document has as main goal to inform our users about the data we collect when they use this website and for contractual purposes, and the use we make of their data.

Here are the topics on the information collection and its purpose:

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What information is collected about users?

We collect information (such as name, email, telephone number, address) about users when in our website they fill in forms or send requests and inquiries.

How do we use the information about users?

The data collected are aimed to process their requests and/or answer their inquiries. We use the information collected from the website and by additional means such as mail or paper proposal, to customize our insurance solutions and your next visits to our website.

Security of user-supplied data

Promis Lda. uses a secure online technology and is constantly updating its IT infrastructure in order to offer the greatest possible security to its users. We have adopted security measures to reduce the risk of data destruction or loss, to prevent unauthorized access, illegal processing, and processing that is not in accordance with our data collection goals under our Privacy Policy. However, Promis Lda. cannot guarantee its users that the security measures adopted limit or exclude any kind of risk related to unauthorized access or the dispersion of data through user devices. Users are advised to check that their computers are equipped with adequate software to protect the transmission of data on the network both at the entrance and at the exit (eg up-to-date antivirus) and that their Internet service providers have adopted adequate security measures to protect the transmission of data through the network (firewall and antispam filters).

Access and correction of your information

You have the right to request a copy of the information we have about you. If you wish to request a copy of partial or total information of your data retained by Promis Lda. please send us an email to info@promiseguros.com or write to Promis Lda., Av Aida, CC Estoril Garden Lj 512, 2765-187 Estoril – Portugal.

We want to be sure of the accuracy and reliability of the information we hold about you. You may request the correction or removal of any information that is not up-to-date.

Cookies

To make this site work properly, we sometimes place small data files called cookies on your device like most websites do.

What are cookies?

A cookie is a small text file that a website saves on your computer or mobile device when you visit the site. It enables the website to remember your actions and preferences (such as login, language, font size and other display preferences) over a period of time, so you don't have to keep re-entering them whenever you come back to the site or browse from one page to another. This is why when you scroll through the website, or return to a website you've visited, you do not have to re-enter your preferences.

How to control cookies

You can control and/or delete cookies as you wish – for details, see aboutcookies.org. You can delete all cookies that are already on your computer and you can set most browsers to prevent them from being placed. If you do this, however, you may have to manually adjust some preferences every time you visit a site and some services and functionalities may not work.

Other websites

This Website contains links to other websites. This privacy notice only applies to this Website. You should read the privacy policies of the other websites.

Changes to our Privacy Policy

Our privacy policy is reviewed regularly and all changes will be posted on this Website. The last update is May 2018.

Contacts

If you have any questions about our privacy policy or about the information we collected about you, please contact: info@promiseguros.com